

## FAQ'S

### **Can I wire multiple rails to one timer?**

Yes, absolutely, you can connect more than one heated towel rail to a single timer. There are just a few things to consider; Firstly, you cannot exceed the 16 amp load rating of this timer and, secondly, all the rails wired to one timer will be on at the same time, they cannot be set on individual schedules. The addition of a timer makes your life simple and rewarding with warm towels everyday and wiring multiple rails to one timer allows you to achieve this result easily and beautifully.

### **Can I control multiple rails independently from the one controller?**

Although it is perfectly safe to wire more than one rail to the one timer, and many clients choose to do so where they have multiple rails in one room, it is important to note that you cannot control these rails on independent schedules from the one timer. As our Thermorail timers are all simply on/off timing devices, they will switch the whole load that is wired in, meaning all rails will turn on/off at the same time. Should you wish to control multiple rails independently, you will need to have these wired to individual timers or switches.

### **Can Thermorail timers be used for other products?**

As our Thermorail timers are all simply on/off timing devices with a 240volt output, they can be used to control any 240volt towel rail, appliance or lights. If you are considering using a Thermorail timer for another product, always ensure you do not exceed the amperage load of the timer and bear in mind that this can only be used to switch the load on or off as desired and cannot be used to control it in any other way, such as adjusting temperature or dimming the light.

### **Can I use a Thermorail timer for Low Voltage Heated Towel Rails?**

Yes, sure you can! Whilst our Low Voltage Towel Rails are 12volt units and the timers have a 240volt output, a transformer is required for these rails anyway so the Towel Rail can simply be wired into the 12volt side of the transformer, then the 240volt side of the transformer wired into the timer. The timer then switches the transformer, rather than the rail itself, which effectively turns the Towel Rail on or off as set on the timer.